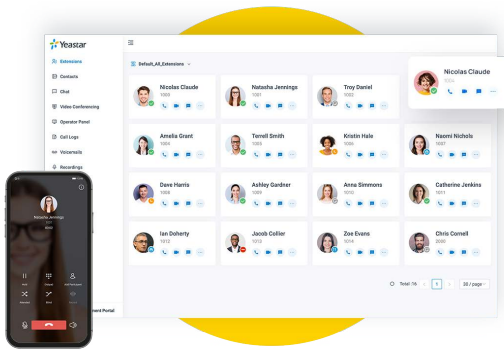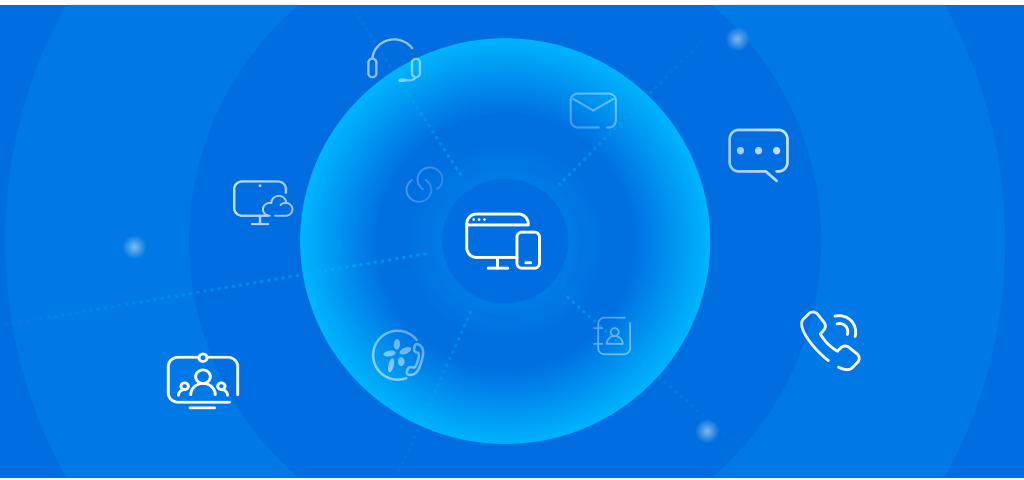# A Complete Suite of Unified Communications

OCO PBX Cloud Edition, **OCO's** UCaaS offering, includes the full span of voice, video, mobility, call center, instant messaging, and presence in one experience for everyone.

Everything You Need in One Place

Linkus UC Clients extend the unified communications solution to road warriors, home offices, and a dispersed workforce. A comprehensive suite of calling, conference, voicemail, presence, enterprise contacts, collaboration are easily accessible from a single interface using web browsers, mobile phones, and desktops. Employees can stay connected with colleagues and customers where, when, and however they prefer with personal devices.

Customer Experience to the Next Level

Cloud Edition has everything SEMs need from an inbound call center solution to optimize agent productivity and boost customer satisfaction. All the tools agents and supervisors need for call management and monitoring are in one single interface. A customizable wallboard displays up-to-minute performance metrics in real-time. In-depth call reports give your customers a comprehensive view of both agent-specific operational metrics and panoramic queue statistics.
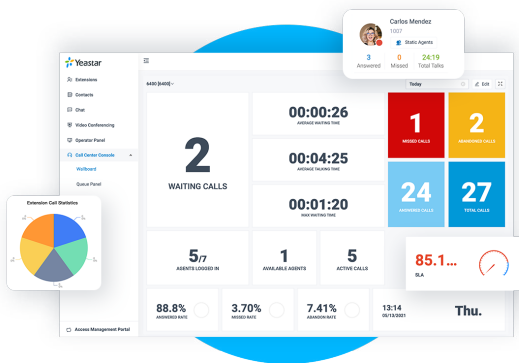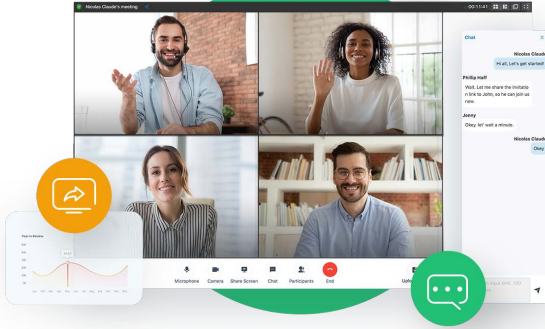
Face-to-Face Video Communications

Cloud Edition makes remote face-to-face communications instant, simple, secure, and engaging with the integrated 1:1 web video call and conferencing. Designed for SMEs' essential online meeting needs, the integrated video conferencing solution is a lightweight alternative to pricey conferencing equipment, allowing users to stay engaged with geographically dispersed colleagues and customers and achieve faster decision-making.

Open & Integrated Solutions

Besides built-in functionalities, PBX System integrates seamlessly with third-party systems and technologies such as SIP endpoints, CRM platforms, collaboration tools, and more, delivering a consistent experience with exceptional simplicity and new possibilities. By breaking down boundaries among various systems, it takes an open approach to help customers unleash the true potential of a fully integrated system and uninterrupted business communications.

Yealink   **Fanvil**   **snom**   **Gigaset**   **ZOHO CRM**   **salesforce**   **Microsoft Teams**

PBX Plus So Many More

✓ A web calling experience via Linkus Web Client and the chrome extension.

✓ Permission-based phonebooks for corporate contacts grouping.

✓ Operation panel as a visualized console for drag-and-drop call operations.

✓ Headquarters, branches, remote offices, and teleworkers connected together.

✓ Cross-device presence and instant messaging synchronization.

✓ Call accounting reports for each phone call, extension, department, etc.

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